

# How to edit a trademark record

# **Trademark Agent**

Trademark Clearinghouse 30/09/2020 Version 1.1



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## **Introduction**

This guide will provide Trademark Agents an overview of the necessary steps to edit a trademark record in the Trademark Clearinghouse.

A trademark record is only editable in three specific situations:

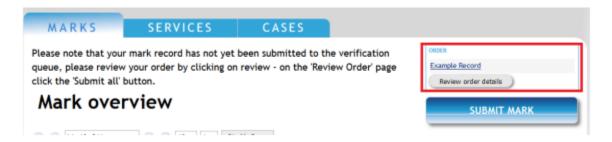
- After a trademark record was submitted, but not yet ordered (paid for);
- After the status of a trademark record has been set to "INCORRECT" by the Trademark Clearinghouse;
- In case the Agent purchases an extra correction. More information can be found in section 2.3 of this document.



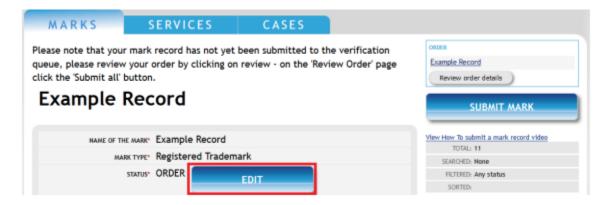
## 2. How to edit a trademark record when signed in as a <u>Trademark Agent</u>

#### 2.1. Edit a trademark record before ordering

To edit a trademark record before ordering, the Trademark Agent can click on the trademark record directly in the "Order Overview" as shown in the image below:



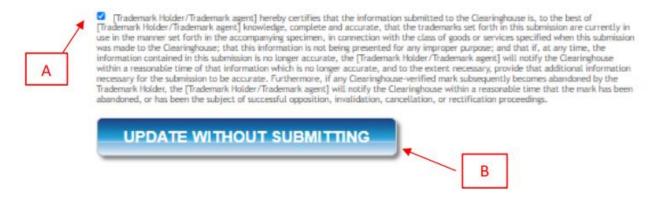
After clicking on the trademark record, the Trademark Agent can then select the "Edit" button and update all the necessary fields:



Note: Changing the name of the trademark included in the trademark record will delete previous labels and generate new ones.

After updating the specific fields, the Trademark Agent must mark the box next to the declaration (A) certifying that all the information provided in the fields is complete and accurate. The Trademark Agent clicks on "Update without submitting" (B) to save the changes and submit for re-verification.





#### 2.2. Edit a trademark record with status "INCORRECT"

To edit a trademark record for which the status is set to "INCORRECT" by the Trademark Clearinghouse, the Trademark Agent must click on the trademark record in the "Mark Overview":



After clicking on the trademark record, the Trademark Agent can select the "Edit" button and edit all the fields.



Note: Changing the name of the trademark included in the trademark record will delete previous labels and generate new ones.

After correcting the fields (which are incorrect), the Trademark Agent must mark the checkbox (A) to certify that all the information provided in the fields is complete and correct.



Then, the Trademark Agent clicks on "Finalize and submit" (B) to save the changes and submit for reverification.



After clicking on the "Finalize and submit" button, a message will pop up asking to confirm the submission. Click on "OK" to confirm the submission<sup>1</sup>.

### accbx.trademark-clearinghouse.com says

Are you sure you want to re-submit your trademark record for verification? Please note that once re-submitted, you can no longer make adjustments to the submitted information.



Before final confirmation, please make sure that all the information submitted is correct. In case you have any questions, do not hesitate to reach out to our customer support. Once confirmed, the trademark record will be validated again by the Trademark Clearinghouse.

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<sup>&</sup>lt;sup>1</sup> By clicking on "Cancel", you will cancel the operation.



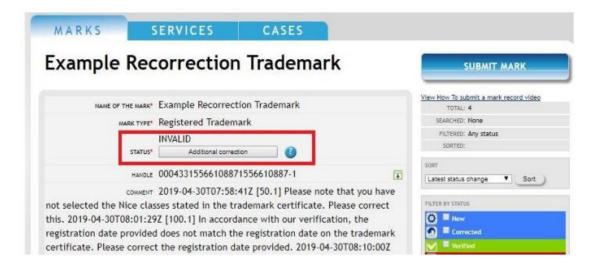
#### 2.3. Edit a trademark record with a status set on "INVALID" (extra correction)

In order to give Trademark Agents an additional opportunity to correct the information of their "INVALID" trademark records, the Trademark Clearinghouse allows to purchase an extra correction.

To edit a trademark record which status has been set to "INVALID" by the Trademark Clearinghouse, the Trademark Agent must click on the trademark record in the "Mark Overview":

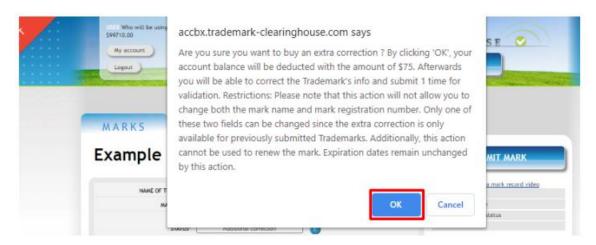


After clicking on the trademark record, the Trademark Agent can select the "Additional Correction" button below the status field.





Once selected, a pop-up message will appear as shown below.



Please read this message carefully and click on "OK" if you wish to confirm<sup>2</sup>. Note that clicking on the "OK" button will trigger a deduction of 75 USD from the Trademark Agent's account, which covers the fees of the extra correction.

Once confirmed, the status of the selected trademark record will go from "INVALID" to "INCORRECT" to let you edit the related trademark information.





<sup>&</sup>lt;sup>2</sup> By clicking on "Cancel", you will cancel the operation.



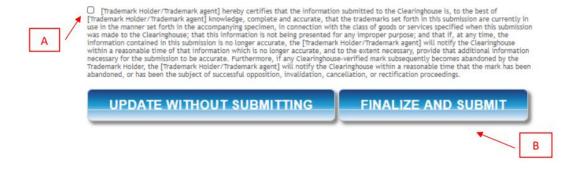
The Trademark Agent needs to select the "Edit" button and can then edit all the fields.



Please note that the agent is not allowed to change both the mark name and mark registration number. Only one of these two fields can be changed since the extra correction is only available for previously submitted trademarks. Please make sure at least one of both fields remains unchanged; otherwise, the update of your trademark record will not be accepted.

Note: Changing the name of the trademark included in the trademark record will delete previous labels and generate new ones.

After correcting the applicable fields, the Trademark Agent must mark the checkbox (A) to certify that all the information provided in the fields is complete and accurate. The Trademark Agent clicks on "Finalize and submit" (B) to save the changes and submit for reverification.







After clicking on the "Finalize and submit" button, a message will pop up asking to confirm the re-submission. Click on "OK" to confirm the submission<sup>3</sup>.

### accbx.trademark-clearinghouse.com says

Are you sure you want to re-submit your trademark record for verification? Please note that once re-submitted, you can no longer make adjustments to the submitted information.



Before final confirmation, please make sure that all the information submitted is correct. In case you have any questions, do not hesitate to reach out to our customer support. Once confirmed, the trademark record will go back to the normal verification flow.

<sup>&</sup>lt;sup>3</sup> By clicking on "Cancel", you will cancel the operation.